





INFOSYS HIGHLIGHTS Q4 FY21

SAFE HARBOR

"Certain statements in this release concerning our future growth prospects, financial expectations and plans for navigating the COVID-19 impact on our employees, clients and stakeholders are forward-looking statements intended to gualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forwardlooking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding COVID-19 and the effects of government and other measures seeking to contain its spread, risks related to an economic downturn or recession in India, the United States and other countries around the world, changes in political, business, and economic conditions, fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property and general economic conditions affecting our industry and the outcome of pending litigation and government investigation. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2020. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law."

OVERVIEW

The new year has come with its own set of challenges even as vaccines have brought hope that we will beat the pandemic. In the midst of these challenges, Infosys has forged ahead and embraced change like never before. As testament to our resilience and adaptability, in Q4 several strategic collaborations have been further strengthened and extended as Infosys continues to add value to our partners' transformation journeys. This past quarter also saw recognition and accolades come our way.

On March 8, Infosys observed International Women's Day along with the rest of world. As a signatory of the UN Women's Empowerment Principles, Infosys has committed to building a gender-diverse workforce. Today, 38% of Infosys' employees are women, and we will continue to focus on building a gender-diverse workforce of at least 45% women at Infosys by 2030. Infosys also pledged to challenge the status quo in keeping with the theme of IWD 2021, #Choosetochallenge





Infosys BPM and Newmont Corporation Extend their Strategic Collaboration to Standardize & **Digitize Delivery Models Across Mine** Sites – (11-Mar-21)

Infosys BPM announced a five-year extension to its strategic collaboration with Newmont Corporation, the world's largest gold mining company, to standardize and digitize delivery models across its mine sites. Through this renewed 5-year engagement extension, Infosys BPM will drive operational excellence leveraging automation, artificial intelligence (AI), and design thinking, to deliver increased business value for Newmont.

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Spirit AeroSystems Collaborates with Infosys to Integrate the IT Infrastructure of its Recently Acquired Businesses – (8-Feb-21)

Spirit has chosen Infosys as its lead technology integration partner to help drive and set up the end-to-end applications and infrastructure integration of a few of Bombardier's former aerostructures and aftermarket services assets, which have been recently acquired by Spirit.

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Infosys Collaborates with Siemens Gamesa Renewable Energy to Digitally Transform its Operations by Implementing SAP S/4HANA in 50+ Countries – (2-Feb-21)

Infosys has been selected by Siemens Gamesa Renewable Energy, a global leader in the renewable energy industry, as a strategic partner for SAP S/4HANA implementation to deliver a globally harmonized ERP system.



RECOGNITIONS / ANALYST RATINGS:

Infosys Wins Three Awards at the 4th International DevOps Industry Awards - (25-Mar-21)

Infosys is the only participating service provider to have won the highest number of recognitions at these industry awards for three consecutive years. Infosys was recognized for its wide range of DevOps offerings, industry-leading practices, and unwavering commitment towards providing the best-inclass DevOps services for its clients.

Read more

Infosys Positioned as a Leader in the IDC MarketScape for Oracle Cloud Implementation Services 2020, Worldwide – (17-Mar-21)

Infosys has been positioned as a Leader in the IDC MarketScape: Worldwide Oracle Cloud Implementation Services 2020 Vendor Assessment. The report underlines Infosys' ability to deliver end-to-end Oracle Cloud strategy, consulting, and implementation services utilizing its Oracle cloud solutions and services, part of Infosys Cobalt. Infosys was also positioned as a Leader in IDC MarketScape: Worldwide Oracle Implementation Services 2020 Vendor Assessment.

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Infosys Recognized as One of World's Most Ethical Companies by Ethisphere Institute – (23-Feb-21)

Infosys has been recognized by Ethisphere Institute as one of the world's most ethical companies for 2021. Infosys was distinguished for its undiluted commitment towards integrity and making value-based decisions.

Infosys Recognised among Top Employers Globally – (29-Jan-21)

Infosys has been recognized by the Top Employers Institute as a Top Employer 2021, in 20 countries across Europe, Middle East, Asia Pacific and North America in recognition of its excellence in employment practices.



RECOGNITIONS / ANALYST RATINGS:

Infosys Recognized as the Fastest Growing Top 10 IT Services Brand – (27-Jan-21)

The brand valuation summarizes three years of significant brand growth for Infosys, marked by over 29% increase in its brand value over three years, bringing it to \$8.4bn in the 2021 ranking, and positioning it among the Top 5 brands in IT services globally throughout this period. Year-on-year brand value for Infosys grew from \$7.1bn to \$8.4bn, and an upward jump of 72 ranks.

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Infosys Named a Leader in the IDC MarketScape for Asia/Pacific **Salesforce Implementation** Services 2020 Vendor Assessment - (21-Jan-21)

Infosys has been named as a Leader in the IDC MarketScape: Asia/Pacific Salesforce Implementation Services 2020 Vendor Assessment. The report highlights Infosys' highly localized geostrategy in the APAC region to provide end-to-end implementation services across the Salesforce portfolio.

Read more

capabilities.

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Infosys Accredited with Google Cloud Partner Specialization for Data and Analytics – (18-Jan-21)

Infosys has been accredited with the Google Cloud Partner Specialization in the data and analytics space. Infosys is among the top global SIs to have achieved the Partner Specialization from Google Cloud augmenting Infosys Cobalt



Infosys and LivePerson Announce First-of-its-Kind Partnership to Drive Customer Experience Transformation for the World's Biggest Brands – (31-Mar-21)

Infosys and LivePerson, Inc. announced a new 360° partnership to help brands manage AI-powered conversations with consumers and employees over SMS, web sites, apps, and the messaging channels they use every day. The partnership will enable brands to unlock higher growth by combining Infosys Cobalt with LivePerson's Conversational Cloud.

▶ Read more

Infosys McCamish Completes Purchase of Automated New Business and Underwriting Platform from STEP Solutions - (16-Feb-21)

Infosys McCamish Systems announced the strategic purchase of a state-of-the-art New Business and Underwriting platform from STEP Solutions Group LLC to ease the complexity of all types of insurance products such as Life, Annuity, and Health, for individuals and groups across North America.

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Toyota Material Handling Reimagines Dealer Engagement on Infosys Platform – (10-Feb-21)

Infosys further enhanced its collaboration with Toyota Material Handling to deliver an immersive experience to its dealer ecosystem on the Infosys Meridian platform. A part of Infosys Cobalt, Infosys Meridian enables enterprises to evolve into a remote-first, hyper-productive anywhere workplace that deepens stakeholder engagement, streamlines work processes and enhances productivity.

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Infosys Expands Relationship with Snowflake to Become Elite Service Partner – (27-Jan-21)

Infosys has achieved Elite Status in the Snowflake Partner Network. Along with Snowflake, Infosys will offer transformational solutions for enterprises, built on Snowflake's Data Cloud, which include a hyper data economy for enterprises, proven industry and business solutions and managed cloud consumption solutions from the Infosys Cobalt portfolio.

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analytics services.

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Infosys Builds applied AI Cloud, Part of Infosys Cobalt, to Democratize AI Within its Workforce and Expand Ability to Drive Al-driven Transformation for Enterprises – (19-Jan-21)

infrastructure.

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Launching Infosys Cortex: AI-First, **Cloud-First Customer Engagement** Platform, Part of Infosys Cobalt, to Humanize Customer Experience, **Empower Agents and Drive Intelligent** Operations for Enterprises – (20-Jan-21)

Infosys launched Infosys Cortex, its customer engagement platform. The platform leverages technology from Genesys, a global leader in cloud customer experience and contact center solutions, along with Contact Center AI services from Google Cloud and its managed artificial intelligence (AI) and

Infosys launched an Infosys Cobalt offering - its applied AI cloud, built on NVIDIA DGX[™] A100 systems, the universal system for all AI workloads, offering unprecedented compute density, performance, and flexibility. The applied AI cloud will provide Infosys employees simple and fast access to AI

New Zealanders and Australians shun digital fatigue in favour of feeling empowered – (10-Mar-21)

New research from Infosys has found New Zealanders' and Australians' relationships with technology flourished in 2020, with minimal online fatigue despite the reliance on digital throughout the pandemic

▶ Read more - New Zealand, Australia

Up to \$223b of the World's Top 100 Brands' Value Could Be at Risk from a Data Breach, Finds Infosys-Interbrand Study - (9-Mar-21)

Infosys and Interbrand revealed that the potential risk in brand value of a data breach to the world's 100 most valuable brands could amount to as much as \$223b, according to a joint cybersecurity and brand value impact report. The report, called 'Invisible Tech. Real Impact,' examines the long-term impact of data breaches on value of the world's top brands across sectors.

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MARKET STUDY:

Snapshot of the COVID-19 American Workforce: Employees like working remotely; Employers cite greater workforce productivity; How to increase diversity remains top concern – (4-Mar-21)

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Infosys announced the launch of the Milken Institute and Infosys report 'Future of Work: Insights for 2021 and Beyond'. The report highlights insights about remote work based on original research; it examines the pandemic's impact on the workforce and offers recommendations for employers and employees moving forward.

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CORPORATE DEVELOPMENT

Infosys Appoints Chitra Nayak as an Independent Director

Based on the recommendation of the Nomination and Remuneration Committee, the Board appointed Chitra Nayak, as additional and an Independent Director effective March 25, 2021 for a period of three years, subject to the approval of the shareholders.

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Infosys Announces Canadian Expansion to Calgary, Doubling Canadian Workforce to 4,000 by 2023 - (3-Mar-21)

Infosys announced that it would be bringing 500 jobs to Calgary over the next three years, doubling its Canadian workforce to 4,000 employees by 2023.

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Infosys Expands Pennsylvaniabased Retirement Services Center of Excellence; Commits to Adding 300 New Jobs – (25-Feb-21)

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Infosys to Onboard Award-Winning Experience Design Agency, Carter Digital – (13-Jan-21)

Infosys announced a definitive agreement to purchase assets and onboard employees of Carter Digital, one of Australia's leading and award-winning experience design agencies. This asset takeover strengthens Infosys' creative digital capabilities across Australia.

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Infosys announced its commitment to add 300 American workers in Pennsylvania in continuation of its overall hiring plan in the U.S. The company will recruit for a range of opportunities across technology and digital services, client administration, and operations as it expands its new Retirement Services Center of Excellence.

For more information, contact IR@infosys.com

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